Arkansas Adult ESL Curriculum Guidelines

The purpose of these guidelines is to assist Arkansas educators in providing English language instruction for limited English proficient adults. By learning the various skills included in the guidelines, adult students of English will increase their ability to communicate in English while learning about U.S. systems, customs, and culture.

The content is compatible with generally accepted principles of language acquisition for adult learners of English and includes skills useful in **life**, **academic**, and **workplace** applications. The competencies contained in these guidelines encompass the language skills of listening, speaking, reading, and writing.

Students need not progress through the curriculum sequentially. The instructor may present topic-centered lessons that integrate skills from several areas. It is not intended that instructors rigidly adhere to these guidelines. Instructors are encouraged to use them as a tool to enhance and assure the quality of instruction. The skill area boxes are also open-ended so teachers can add additional skills as needed.

The curriculum presented in the first three sections is organized by life skills, academic skills, and workplace skills. All six language proficiency levels, as defined by the National Reporting System for Adult Education (new levels as of July 1, 2006), are listed under each skill area. In the last section of the manual, the organization is level by level, with all the skills listed under each level.

The Arkansas Adult Education ESL Task Force developed these guidelines; however, it did not re-invent the wheel. The task force reviewed, revised, and adapted a variety of curricula already used in many states, including Arizona, California, Florida, Maryland, New York, Tennessee, Texas, and Virginia (Arlington program). Our gratitude goes out to all those who contributed their time and effort to create these curriculum models.

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For examples of lesson plans and matching instructional materials used by other states, please refer to the Arlington Education and Employment Program (REEP) or the Tennessee online curriculum.

REEP: http://www.arlington.k12.va.us/instruct/ctae/adult_ed/REEP/reepcurriculum/

Tennessee: http://aeonline.coe.utk.edu/esolcrg.pdf

Please address any questions or comments about the guidelines to

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I. Life Skills
A. Interpersonal Communication
II. Academic Skills
A. Listening, Speaking, Reading, and Writing24 B. Grammar Structures30 C. Pronunciation33
III. Workplace Development Skills
A. Obtaining Employment35 B. Maintaining Employment37 C. Career Advancement and Accessing Technology39
IV. National Reporting System Proficiency Levels (as of July 1, 2006)
Level 1 – Beginning Literacy
Level 1 – Beginning Literacy

LIFE SKILLS

A. Interpersonal Communication

Level 1 – Beginning Literacy Use appropriate greetings, introductions, & farewells Identify self & give personal information Express orally likes, dislikes, feelings, & emotions Use & respond to polite expressions Recognize & use culturally appropriate body language Recognize basic colloquial expressions &d idioms (Turn on the light. What's up?)

Level 2 - Low Beginning

Report personal information	
 Make formal & informal greetings, introductions, & farewells 	
 Express orally likes, dislikes, feelings, & emotions 	
 Recognize appropriate offers & invitations (drinks, movies, gifts) 	
Recognize & use culturally appropriate body language	
Recognize colloquial expressions & idioms	
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Level 3 – High Beginning

Identify simple written & spoken personal information	
Write personal information on a form	
 Make & respond to formal & informal introductions, greetings, 	
& polite expressions	
 Identify family members & tell basic characteristics 	
 Use appropriate expressions to accept & decline offers 	
 Physically & verbally express feelings, emotions, likes, & 	
dislikes	
 Respond to & ask simple "wh" interrogatives (What is your 	
name? Where are you from? Etc.)	
Follow simple directions & instructions	
Use simple colloquial expressions & idioms	
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A. Interpersonal Communication

Level 4 – Low Intermediate Engage in limited small talk in social & work situations Describe family members & personal relationships Verbally accept & decline offers Orally respond to acceptance & rejection Ask "wh" interrogatives Use & interpret correct nonverbal skills when communicating •

Level 5 - High Intermediate

 Engage in formal & informal conversations based on everyday situations 	
 Reword & paraphrase to communicate meaning 	
Explain common problems & solutions	
Ask & provide directions & instructions	
 Ask & respond to common questions in present, past, & future tense 	
 Recognize a limited amount of common idiomatic expressions 	
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 Understand & participate in face-to-face conversations on everyday subjects 	
 Use appropriate language for social, academic, & life situations 	
 Identify bias, prejudice, or propaganda in oral messages & print material 	
 Recognize & use a limited amount of common idiomatic expressions 	
 Appropriately defend point of view or opinion in a discussion 	
Summarize ideas to communicate meaning	
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B. Telephone Skills

Level 1 – Beginning Literacy NOTES:

Demonstrate basic U.S. telephone use	
 Answer the telephone & respond or express lack of understanding 	
 Recognize & identify oral basic telephone vocabulary 	
 Recognize basic emergency vocabulary & local 911 procedures 	
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Level 2 – Low Beginning

Use appropriate telephone greetings	
 Identify basic parts of a phone bill 	
 Use basic emergency vocabulary & local 911 procedures 	
 Answer incoming calls & respond or express lack of understanding 	
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Level 3 – High Beginning

Leave an oral message	
 Understand basic parts of a phone bill 	
 Locate listings in yellow & white pages 	
 Demonstrate ability to request operator assistance & use 911 	
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B. Telephone Skills

Level 4 – Low Intermediate	NOTES:
Demonstrate ability to take a simple message	
 Demonstrate ability to communicate successfully by telephone in everyday situations 	
Interpret phone bill	
 Demonstrate ability to use different types of telephones & services 	
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Level 5 – High Intermediate

 Demonstrate ability to take an accurate phone message & respond to voicemail prompts 	
 Demonstrate ability to give &d request information clearly by telephone 	
 Locate a variety of resources in telephone directories (maps, government agencies, coupons) 	
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 Respond appropriately to automated phone systems 	
 Take accurate written notes & give verbal reports from recorded messages 	
 Demonstrate ability to ask the phone company a question about a phone bill 	
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C. Health and Nutrition

Level 1 – Beginning Literacy NOTES:

State need for medical help (I'm sick. My hurts.)	
 Recognize words & identify major body parts, illnesses, & injuries 	
 Identify local medical facilities, workers, & signs 	
Recognize 911 emergency number	
Identify basic foods	
State need for an interpreter	
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Level 2 – Low Beginning

Recognize & identify basic body parts	
 Recognize basic vocabulary relating to illness & accidents 	
 Recognize basic health care vocabulary (doctor, nurse, dentist, hospital, health department, clinic, emergency room) 	
 Request a doctor's appointment; read an appointment card 	
 Identify personal hygiene products & daily grooming routines 	
 Identify basic foods, food groups, & healthy eating habits 	
 Locate & read expiration dates on food items 	
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Level 3 – High Beginning

 Identify body parts & the five senses 	
Define health care vocabulary (see above)	
 Request a doctor's appointment, communicate symptoms & injuries 	
 Follow doctor's instructions during an exam 	
 Read & follow simple directions on medicine labels 	
 Identify &d apply personal hygiene & grooming routines 	
 Identify basic foods & food groups, including nutritional information on food labels 	
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C. Health and Nutrition

Level 4 – Low Intermediate NOTES:

 Describe aches, pains, illnesses, injuries, dental problems, & follow doctor's instructions 	
Change or cancel a doctor's appointment	
Complete a medical history form	
 Read & interpret medical instructions for prescriptions & over- the-counter drugs 	
 Compare services provided by local health facilities (ER vs. health clinic vs. doctor's office) 	
 Recognize the importance of healthy eating & maintaining a balanced diet & exercise program 	
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Level 5 – High Intermediate

Communicate effectively, using vocabulary related to doctors, body parts, illnesses, injuries, treatments, & medications
Follow emergency procedures & complete medical forms & accident reports
Recognize & apply practices relating to personal hygiene
Recognize requirements for immunizations
Fill out a simple insurance form (with assistance)
Read & interpret nutritional information on food labels, & plan a balanced diet
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 Communicate effectively (orally & in writing) problems related to nutrition & substance abuse, & identify where treatment can be obtained 	
 Ask for & give advice related to nutrition & good health habits 	
 Recognize & apply practices relating to personal hygiene 	
 Fill out a simple insurance form without assistance 	
 List local resources available for improving health & fitness 	
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D. Time and Money

Level 1 – Beginning Literacy	NOTES:
 Recognizes cardinal & ordinal numbers 	
Tell time using analog & digital clocks	
Recognize calendar vocabulary	
Write dates in numeric form	
 Recognize U.S. currency & symbols for money 	
Read checks & money orders	
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Level 2 - Low Beginning

 Understand banking in the United States 	
Identify & use ordinal & cardinal numbers	
Interpret clock time	
 Identify days, weeks, & months on a calendar 	
Convert dates to numeric form	
Count, use, & exchange coins & currency	
 Write a check or use a debit card, & record it in a checkbook 	
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Level 3 – High Beginning

Plan a schedule of activities on a calendar	
Count & make change accurately	
Complete a check or money order	
 Identify common banking terms & services, & demonstrate ability to use those services 	
 Describe the process for obtaining secure number codes 	
 Explain use of ATM machines & number code security 	
 Understand credit card use & basic monthly cost for card service 	
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D. Time and Money

Level 5 - High Intermediate

•	Understand banking systems & terms (loans, interest rates, investments, mortgages)	
•	Identify budget planning strategies	
•	Demonstrate comprehension of time zones	
•	Understand hidden cost associated with credit cards (yearly fees, minimum charges, late charges, cash advances, balance transfers, & other associated costs)	
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Reconcile a bank statement	
Use banking terms & services	
Develop a monthly budget	
 Read, understand, & reconcile credit card statements 	
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E. Transportation and Travel

Level 1 – Beginning Literacy	NOTES:
 Identify types of transportation (bus, taxi, plane, ship, car, bicycle) 	
 Identify signs, using sight words & symbols (enter, exit, push, pull) 	
 Ask for & give simple oral directions (turn left, go straight, next to) 	
 Identify legal & safe driving practices (seat belts, child restraint) 	
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Level 2 – Low Beginning

 Identify transportation options, costs, schedules 	
 Use vocabulary to ask for & give simple directions orally, in writing, or using a map 	
 Identify traffic signs, street signs, street names, & street addresses 	
 Continue learning legal & safe driving practices (bad weather, properly maintained vehicle, etc.) 	
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Level 3 - High Beginning

 Understand procedures for arranging travel plans (buying tickets, making reservations, etc.) Read & understand traffic signs, street signs, street names, & street addresses 	
 Demonstrate ability to follow directions orally, in writing, or using a map, using geological & directional terms (N,S,E,W, turn left, right, 2 blocks, across from, etc.) 	
 Continue learning legal & safe driving practices (DWI consequences, moving & parking violations, passenger safety, etc.) 	
 Identify required documents related to transportation (driver's license, passport, train & bus passes, proof of insurance, vehicle tags & registration, etc.) 	
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E. Transportation and Travel

Level 4 – Low Intermediate	NOTES:
 Demonstrate ability to arrange travel plans (buying tickets, 	
making reservations, etc.)	
 Continue learning to read & understand traffic signs, road 	
signs, highway signs (do not pass, steep hill next 2 miles,	
exit signs, service signs, etc.)	
 Demonstrate ability to ask & give directions to various local 	
destinations orally, in writing, or using a map, using	
geological & directional terms	
 Continue learning legal & safe driving practices (headlights, windshield wipers, passing zones, pedestrian zones, school zones, etc.) 	
Identify procedures to obtain required documents related to	
transportation (driver's license, passport, train & bus passes,	
proof of insurance, vehicle tags & registration, etc.)	
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Level 5 – High Intermediate	
Discuss transportation & travel competencies from previous	
levels	
Compare & contrast options for transportation or travel	
(costs, time, comfort level, etc.)	
Discuss responsibilities related to driving, transportation, &	
travel (with emphasis on local laws & customs)	
Demonstrate appropriate response when stopped by law	
enforcement officers	
Demonstrate ability to describe a transportation/travel	
problem or request service (emergency roadside assistance,	
auto accident, vehicle theft, lost directions, lost or stolen	
documents, tickets, etc.)	
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Level 6 – Advanced	
Demonstrate ability to plan a trip or arrange transportation	
(determining costs, schedules, what to pack, other	1
considerations)	
Discuss common scenarios & appropriate responses when	
stopped by law enforcement officers	
Discuss common transportation/travel problems & possible	
measures to combat or prevent them	
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F. Safety and Security

Level 1 – Beginning Literacy	NOTES:
 Identify safety procedures (biking, walking, etc.) 	
 Respond to emergency procedures (fire, tornado, medical, crime) 	
 Identify warning symbols (poison, flammable, danger, carbon dioxide, etc.) 	
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Level 2 – Low Beginning	
 Demonstrate emergency procedures at home, school, & work (fire, tornado, crime, medical) 	
 Interpret product label directions, warning signs, & symbols 	
 Understand basic home & auto safety (car maintenance, home heating) 	
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Level 3 – High Beginning	
 Demonstrate understanding of safety & warning signs & emergency procedures 	
 Recognize & use vocabulary relating to alarm systems (smoke detectors, house & car alarms) 	
 Describe emergency procedures at home, school, & work (fire, tornado, crime, medical) 	
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F. Safety and Security

Level 4 – Low Intermediate	NOTES:
 Identify means of protection for self & family (alarms, sirens, shelters, etc.) 	
 Identify & report types of crime as a witness (burglary, rape, domestic violence) 	
 Describe emergency procedures at home, school, & work (fire, tornado, crime, medical) 	
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Level 5 – High Intermediate	
Report health & safety issues	
 Identify & report types of crimes as a witness or victim 	
 Write a plan of action for emergency situations at home 	
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Level 6 – Advanced	
 Demonstrate an understanding of the responsibilities of owning a gun 	
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G. Consumer Education

Level 1 – Beginning Literacy	NOTES:
 Name & state the costs of basic items (food, clothing, rent, 	
etc.)	
 Recognize & identify orally basic food items 	
 Recognize & interpret the concept of measurements (cup, quart, gallon, pound, etc.) 	
 Recognize & identify orally basic U.S. clothing items & sizes (S, M, L, XL) 	
 Identify types of housing & basic utilities (house, apartment, mobile home; gas, water, electricity, telephone, cable TV, etc.) 	
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Level 2 – Low Beginning

 Identify grocery items, costs, coupons, & discount cards 	
Identify clothing tags & care instructions	
Read & interpret sales ads & compare prices	
 Recognize & identify different types of housing & utility companies 	
 Identify different kinds of sales scams (phone, TV, Internet, stores, sales flyers, checkout counter scanning) 	
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Level 3 - High Beginning

Write a shopping list	
 Understand concept of comparative shopping 	
 Ask for assistance from a store employee 	
Read & order from a restaurant menu	
 Understand U.S. shopping concepts (guarantees, warranties, return policies, layaway plans, rebates, etc.) 	
 Identify home maintenance & repair problems 	
 Understand requirements for housing assistance 	
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G. Consumer Education

Level 4 - Low Intermediate Calculate savings when comparative shopping Calculate savings when using coupons Ask for & make a consumer complaint Fill out a store layaway plan form Report & explain the need for household repairs Interpret various types of insurance policies Interpret various types of insurance policies

Level 5 – High Intermediate

 Use classified ads to locate various types of housing 	
 Read & understand rental agreements & housing contracts (with assistance) 	
 Compare & contrast ads, labels, & charts for specific goods 	
 Compare & contrast various types of insurance policies (with assistance) 	
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 Identify ways to economize in the household 	
 Write a letter to the landlord, explaining the need for repairs 	
 Write a letter to Better Business Bureau to file a consumer complaint 	
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H. Government and Community Resources

Level 1 – Beginning Literacy	NOTES:
 Identify basic government agencies (post office, health dept., 	
town hall, etc.)	
 Identify local community services (hospital, police, fire, 	
schools, library, parks, etc.)	
Identify basic post office procedures	
 Identify main & federal U.S. holidays and social customs related to each holiday 	
Identify the current U.S. president and vice president	
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Level 2 – Low Beginning	
 Locate government & community places, & understand 	
services provided	
Purchase stamps; mail & address a letter & package	
 Understand the use of a post office box 	
 Identify U.S. holidays & social customs related to each holiday 	
 Identify the current U.S. president, vice president, and governor 	
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Level 3 – High Beginning	
 Locate businesses, government, & community agencies 	
 Describe purchase of money orders & registered letters 	
 Contrast U.S. holidays with native country holidays 	
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H. Government and Community Resources

Level 4 – Low Intermediate	NOTES:
 Locate businesses, government, & community agencies to meet student's needs 	
 Use a variety of postal services 	
 Describe main U.S. holidays & social customs 	
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Level 5 – High Intermediate

 Locate & access community services & organizations 	
 Describe main U.S. holidays & social customs 	
Understand trial by jury & other elements of court	
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 Request & respond to business & government information 	
 Describe main U.S. holidays & social customs 	
 Understand U.S. system of government (3 branches, etc.) 	
 Understand trial by jury & other elements of judicial system 	
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I. Environment and the World

Level 1 – Beginning Literacy	NOTES:
 Identify seasons, weather, & weather emergencies 	
 Locate the United States on a world map, Arkansas on a U.S. map, and your city on an Arkansas map 	
 Identify key elements of recycling procedures 	
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Level 2 – Low Beginning	
 Describe severe weather conditions, weather sirens, & 	
emergency responses	
 Find locations on state, U.S., & world maps 	
 Understand recycling procedures 	
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Level 3 - High Beginning

 Describe various weather conditions & appropriate 	
preparation for weather emergencies	
 Read various temperatures & compare Fahrenheit to Celsius 	
 Give directions from one location to another on a state map 	
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I. Environment and the World

Level 4 – Low Intermediate	NOTES:
 Prepare for weather emergencies 	
 Interpret maps & map keys for evacuation procedures 	
 Describe procedures for basic disposal of large items 	
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Level 5 – High Intermediate

Describe the purpose of the Emergency Broadcast System	
 Describe maps & map keys for evacuation procedures 	
Describe recycling regulations & illegal dumping	
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 Describe evacuation procedures & agencies available to help in weather emergencies 	
 Compare & contrast environmental issues 	
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J. Family and Parenting

Level 1 – Beginning Literacy	NOTES:
Identify family members (mother, father, son, daughter,	NOTES.
brother, sister, wife, husband)	
Recognize K-12 public school requirements (enrollment,	
registration, immunizations, attendance, punctuality, behavior,	
assignments, testing, appropriate clothes)	
 Recognize proper care of children (food, shelter, hygiene, child 	
care, acceptable discipline, etc.)	
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Level 2 – Low Beginning	
Describe family members (mother, father, parent, son,	
daughter, child, children, brother, sister, sibling, husband, wife,	
spouse)	
Locate local schools & follow enrollment procedures for	
school-age children (registration, immunizations, attendance)	
Understand parental responsibilities & legally acceptable	
discipline (child abuse, negligence)	
Understand importance of communication between home & sebest (notices, fliers, report pards)	
school (notices, fliers, report cards)	
Keep records of family members' important documents	
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Level 3 – High Beginning	
 Describe extended family members (uncle, aunt, cousin, 	
nephew, niece, grandparents, grandchildren, in-laws)	
 Communicate orally with child's school in response to a notice; 	
attend a parent/teacher conference or parent meeting	
Explain compulsory school attendance rules	
Locate area schools, & follow enrollment procedures & other	
school regulations for children	
Describe proper child care & acceptable & legal discipline	
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J. Family and Parenting

Level 4 – Low Intermediate	NOTES:
Demonstrate ability to communicate with school staff orally &	
in writing (re: conferences, illnesses, bus problems, etc.)	
Identify methods of actively participating in child's schooling	
(volunteering in class or school, PTA organization, parent	
meetings)	
Compare & contrast U.S. laws regarding parenting practices to	
laws of other countries	
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Level 5 – High Intermediate	
Demonstrate ability to communicate with school staff orally &	
in writing (re: conferences, illnesses, bus problems, etc.)	
Demonstrate knowledge of U.S. educational system	
(elementary, secondary, postsecondary, adult, continuing ed)	
Identify means to access educational opportunities for children	
& self (special programs, scholarships, extracurricular	
activities)	
 Develop awareness of acceptable/unacceptable parenting & 	
disciplinary practices	
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Level 6 – Advanced	
Demonstrate ability to communicate with school staff in writing	
(conferences, illness, bus problems)	
Demonstrate knowledge of U.S. educational system	
(elementary, secondary, postsecondary, adult, continuing ed)	
Identify means to access educational opportunities for children	
& self (special programs, scholarships, extracurricular	
activities)	
Develop awareness of acceptable/unacceptable parenting &	
disciplinary practices	
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ACADEMIC SKILLS

A. Listening, Speaking, Reading, and Writing

Level 1 – Beginning Literacy	NOTES:
Listen & respond to one-step classroom directions & instructions/signs (i.e., sit, stand, exit)	
 Recognize & respond to a limited number of isolated words & phrases (Put the date, Put your name, etc.) 	
Respond to simple request for repetition	
 Use directionality – left to right, up/down, top/bottom, front/back 	
 Recognize/say/match/trace/draw/copy basic shapes & numbers (1-100) 	
 Recognize/say/match/write basic colors (distinguish light/dark) 	
 Recognize/say/match/copy/write the letters of the English alphabet 	
 Demonstrate a developing comprehension of sound-symbol correlation 	
 Distinguish/read/write upper & lower case letters of the alphabet 	
 Recognize/say/match/read/use basic object names (i.e. in the classroom, in the house, & at work) 	
Use a picture dictionary	
Recognize/say/use/give personal information	
Fill out personal information forms	
Print name & write signature	
Recognize/say/write/use basic sight vocabulary	
 Recognize/state/respond/read/write basic questions & answers (i.e., Do you like? Yes/no; What's your name? My name is) 	
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Level 2 – Low Beginning	NOTES:
Level 2 - Low beginning	NOTES.

	Listen & follow basic instructions/commands (come, call,	
	listen, say it again)	
•	Repeat/give basic command/warning to another person (Shut the door. Be careful.)	
•	Listen & respond to short conversations orally & in writing	
•	Express lack of understanding	
•	Ask for help/repetition/speed of basic questions/statements (I need help; Please repeat slowly, etc.)	
•	Recognize simple immediate need words/phrases	
•	Demonstrate basic reading comprehension (public signs, forms, menus, etc.)	
•	Preview & make basic predictions before reading simple stories	
•	Identify main idea in short simple paragraphs	
•	Identify sequential order in predictable stories (first, second, third)	
•	Read simple tables/charts	
•	Read/say/copy/write/use basic learned statements & questions	
•	Recognize/use punctuation in reading/writing (comma, period, question mark, exclamation point)	
•	Use bilingual and/or picture dictionary	
•	Correctly spell/alphabetize simple words (2 nd level – box,	
	door, table; 3 rd level – each, house, shovel; 4 th level – bellow, telephone)	
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•	bellow, telephone) Write upper & lower case letters; demonstrate appropriate use of capitalization (Tuesday, June, Maria, English) Write a basic description of a person, place, or thing	
•	bellow, telephone) Write upper & lower case letters; demonstrate appropriate use of capitalization (Tuesday, June, Maria, English)	
•	bellow, telephone) Write upper & lower case letters; demonstrate appropriate use of capitalization (Tuesday, June, Maria, English) Write a basic description of a person, place, or thing Write a basic short sentence dictation (2 nd level – I have three cats. 3 rd level – I just gave my daughter some	
•	bellow, telephone) Write upper & lower case letters; demonstrate appropriate use of capitalization (Tuesday, June, Maria, English) Write a basic description of a person, place, or thing Write a basic short sentence dictation (2 nd level – I have three cats. 3 rd level – I just gave my daughter some money.)	
•	bellow, telephone) Write upper & lower case letters; demonstrate appropriate use of capitalization (Tuesday, June, Maria, English) Write a basic description of a person, place, or thing Write a basic short sentence dictation (2 nd level – I have three cats. 3 rd level – I just gave my daughter some money.) Fill out simple forms/applications Use a model to copy/compose a basic friendly letter &	
•	bellow, telephone) Write upper & lower case letters; demonstrate appropriate use of capitalization (Tuesday, June, Maria, English) Write a basic description of a person, place, or thing Write a basic short sentence dictation (2 nd level – I have three cats. 3 rd level – I just gave my daughter some money.) Fill out simple forms/applications Use a model to copy/compose a basic friendly letter & address an envelope Write a short narrative about simple everyday activities	

Level 3 – High Beginning NOTES:

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Listen & follow simple instructions, directions, & commands	
Listen & respond to basic conversations (familiar &	
unfamiliar vocabulary)	
 Ask for help/repetition of question, explanation, meanings 	
or examples	
 Ask simple questions (who, what, wh's) 	
 Give simple explanations/instructions/commands/warnings to another person 	
Orally describe a person, place, thing, or event	
Read/write/use/respond to basic statements & questions	
Correctly spell/alphabetize words (5 th level – believing,	
enough, photograph, strength)	
Use a basic English dictionary	
 Identify meanings of common prefixes & suffixes 	
Identify meanings of compound words	
Preview & make simple predictions before reading	
Identify simple main ideas & supporting details	
 Recognize sequential order of events in a paragraph (first, then, finally) 	
 Read & interpret simple charts, graphs, maps, & diagrams (find the hospital on the map) 	
Change basic grammar in a paragraph	
Write legibly in manuscript and/or cursive	
Rewrite a simple sentence in proper word order	
Write a brief description of a person, place, thing, or event	
Compose a simple short paragraph with correct spacing	
(develop journal writing)	
 Write short note to child's teacher/boss, friendly letters, 	
address envelopes	
Write simple directions	
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Level 4 – Low Intermediate NOTES:

Listen & follow instructions/ask for clarification if needed	
Listen & respond appropriately to simple conversations	
(familiar and unfamiliar vocabulary)	
 Continue conversation using tag questions (He doesn't feel 	
well, does he?)	
 Understand formal vs. informal vocabulary usage 	
(recognize/use appropriate local slang words)	
Give clear instructions/directions/warnings to another person	
Ask for repetition/explanation/examples	
Summarize information orally/in writing	
Preview, make predictions prior to reading	
Skim & scan to locate designated information	
 Answer reading comprehension questions (who, what, 	
where, etc.)	
Identify main idea in reading selection	
Identify order of events	
Identify cause & effect	
Write simple, compound, & complex sentences	
Write a set of directions	
 Write a short paragraph (continue basic journal writing) 	
 Proofread & edit errors in sentences/paragraphs 	
Compose a friendly letter	
 Use a model to copy/compose/write a basic business letter 	
 Address envelope properly with return address 	
Use an English dictionary effectively	
Use basic note-taking during class/study time	
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Level 5 – High Intermediate NOTES:

Level 5 - High intermediate	NOTES.
Listen & follow directions	
Ask for clarification	
Give commands/directions/instructions/warnings to another	
person	
Paraphrase words or ideas in conversations	
 Use appropriate formal & informal vocabulary; idiomatic expressions 	
Respond to interviews & presentations	
Review/make predictions prior to reading selections	
Identify main idea in reading passages	
Use new vocabulary by context	
Identify sequence of events	
Distinguish fact from opinion	
Skim & scan to locate needed information	
 Interpret diagrams, tables, graphs, & schedules 	
Use textbooks effectively	
Use a dictionary effectively	
Use simple note-taking strategies	
Write complex & compound sentences	
Write paragraphs (expand journal writing)	
Compose a simple business letter (file a complaint)	
Self-correct/edit personal writings	
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Level 6 - Advanced NOTES:

 Use responsive listening, paraphrasing, & summarizing 	
during conversations	
Comprehend lectures & tests	
 Clarify meaning by asking relevant questions 	
Recognize & use idioms appropriately	
 Preview/make predictions prior to reading selections 	
Recognize/restate sequence of events	
Distinguish fact from opinion; make inferences	
Preview, skim, & scan text	
Summarize a reading passage	
 Identify diagrams, tables, graphs, & schedules 	
Use dictionary & thesaurus effectively	
Use textbooks effectively	
 Correctly spell words (8th level – commercially, environmental, 	
psychology)	
Demonstrate note-taking strategies	
Use prewriting strategies (brainstorming, outlining, etc.)	
Write two or more paragraphs that are focused & organized	
 Draft & revise a composition (introduction, body, conclusion) 	
 Edit documents for spelling, punctuation, & grammar 	
 Write for a purpose (business, memos, letters, reports) 	
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B. Grammar Structures

Level 1 – Literacy NOTES:

Use subject pronouns (I, you, he, she, it, we, they)	
 Use common verbs (affirmative, negative, yes/no questions, & 	
short answers in the present & present continuous tenses: be,	
have, do, go, want, need, eat, drink, study, learn, teach, work)	
 Use adverbs (here, there, today, always, usually, never, etc.) 	
 Use demonstratives (this, that, these, those) 	
 Use information questions (who, what, where, when) 	
Use common & proper nouns	
 Use prepositions (in, at, from, on, for, with, of, under, next to, 	
between, in front of, behind, etc.)	
Use articles (a, an, the)	
 Use possessive adjectives (my, your, his, her, our, their) 	
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Level 2 – Low Beginning

 Use subject pronouns (I, you, he, she, it, we, they) 	
 Use common verbs (present, past, & future) & use modals 	
(can, may, will, must)	
 Use adjectives (demonstrative, possessive, descriptive) 	
Use prepositions	
 Use definite & indefinite articles (the, a, an) 	
 Use common & proper nouns (singular & plural) 	
Use informative questions	
Use adverbs (yesterday, tomorrow)	
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B. Grammar Structures

Level 3 – High Beginning NOTES:

 Use object & possessive pronouns (me, my, him, his, etc.) 	
 Use common verbs & contracted forms (present, present continuous, present perfect, past, & future), & use modals (could, might, would, etc.) 	
 Use information questions (who, what, where, when, why, how) 	
 Use adjectives (demonstrative, possessive, descriptive) 	
 Use adverbs of frequency, time, & location 	
Use prepositions	
 Use count & noncount nouns (dollar, money) & possessive nouns (the cat's tail) 	
 Use sentence structures (subject, verb, object, affirmative, negative, interrogative) 	
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Level 4 – Low Intermediate

 Use adjectives (including comparatives & superlatives), adverbs (including place & manner), & prepositions in complete sentences 	
 Use verbs in the most common tenses (present, past, & future; also with modals & conditionals) 	
Use prepositional phrases	
 Recognize & write declarative, interrogative, imperative, & exclamatory sentences 	
Write compound & identify complex sentences	
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B. Grammar Structures

Level 5 – High Intermediate

NOTES:

 Use verbs (including continuous tenses & perfect tenses, gerunds, participles, & infinitives) 	
 Identify parts of speech, & use in sentences the different types of nouns, verbs, pronouns, adjectives, adverbs, & prepositions 	
 Write compound sentences & some complex sentences in active & passive voice 	
Write sentences with clauses & phrases	
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 Use verbs in variety of tenses & forms 	
 Identify all parts of speech & be able to use them in sentences 	
 Write compound & complex sentences in active & passive voice 	
 Write sentences with clauses, phrases, direct, & indirect speech 	
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C. Pronunciation

Level 1 – Literacy	NOTES:
 Produce consonant & vowel sounds 	
 Recognize, state, & link letters & sounds 	
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Level 2 – Low Beginning

 Produce sounds of the alphabet 	
 Articulate the sounds associated with vowels & consonants & ending sounds in words, including silent letters 	
 Produce beginning, middle, & ending sounds in words 	
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Level 3 – High Beginning

 Recognize & produce consonant & vowel sounds, & recognize their dictionary symbols 	
 Produce beginning, middle, & ending sounds in words, including silent letters 	
 Produce sounds of "s" endings: s, z, iz (voiced/voiceless) 	
 Produce sounds of past tense "ed" endings: t, d, id 	
 Use appropriate rhythm & stress in phrases & simple sentences 	
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C. Pronunciation

Level 4 – Low Intermediate

Demonstrate auditory discrimination of vowels & selected suffixes (d. t. od. s. z)	
suffixes (d, t, ed, s, z)	
 Produce consonant sounds (blends, digraphs, hard & soft pairs) 	
 Use appropriate rhythm & stress in sentences 	
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Level 5 – High Intermediate	
Produce stress & intonation in phrases & sentences	
 Produce consonant blends, diphthongs, & digraphs 	
 Produce voiced & voiceless sounds 	
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Level 6 – Advanced	
 Produce stress & intonation in phrases & sentences 	
 Reproduce consonant blends, diphthongs, & digraphs 	
Produce voiced & voiceless sounds	
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NOTES:

WORKFORCE DEVELOPMENT SKILLS

A. Obtaining Employment

Level 1 – Literac	y	NOTES:

 Identify entry-level jobs & workplaces 	
 Recognize procedures for applying for a job 	
 Complete a simplified job application form with assistance 	
Respond to basic interview questions	
 Produce required forms of identification for employment 	
Recognize vocabulary related to job benefits	

Level 2 - Low Beginning

Identify different jobs with help-wanted ads	
Describe personal work experience & skills	
Fill out job applications	
Produce required forms of identification for employment	
 Identify W4 forms, Social Security, & income tax deductions 	
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Level 3 – High Beginning

Recognize job titles & descriptions	
 Understand & use basic job-related vocabulary 	
 Identify educational & job experience required for work 	
 Use a variety of sources to look for job opportunities 	
Complete a job application	
Write a résumé	
Demonstrate proper behavior & image for job interviews	
Complete a sample W4 form	

A. Obtaining Employment

Set short- and long-term occupational goals Use a variety of sources to find job opportunities (Internet, newspaper, employment agencies) Complete a job application Create a professional résumé Respond to interview questions Demonstrate proper interview procedure (greeting,

follow-up call, or letter)

• Understand W2 & W4 forms, & complete a W4 form

questions from employer, questions from student, closing,

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- Level 5 High Intermediate

 Describe personal career goals & interests 	
 Investigate training needed for a particular job 	
 Complete job applications; write résumé & cover letter 	
 Respond to interview questions, & demonstrate proper behavior & image for a job interview 	
 Understand job specifications, policies, standards, & benefits 	
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Set long-term goals & plan a career	
 Develop a portfolio that may include résumé, cover letter, 	
professional recognitions, awards, certificates, etc.	
 Understand & respond to want ads, job announcements, 	
employment agency ads	
 Present a positive image (dress, grooming, body language), 	
ask & answer a variety of questions in a job interview	
simulation, & respond with a follow-up call or letter	
 Demonstrate understanding of job specifications, policies, 	
standards, & benefits, & complete IRS forms	
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B. Maintaining Employment

Level 1 – Literacy	NOTES:
 Recognize different industries' work standards, requirements, 	
& rules	
 Ask for assistance & clarification on the job 	
 Recognize safety procedures 	
 Read a simple work schedule 	
 Recognize pay stubs & deductions 	
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Level 2 – Low Beginning	
 Understand job employment expectations, rules, 	
regulations, & safety	
 Respond to basic instructions & ask for clarification 	
 Recognize appropriate treatment of co-workers 	
 Identify parts of a pay stub & deductions 	

Level 3 - High Beginning

 Define & use the vocabulary for employment (salaries, hours, benefits, sick days, vacation days) 	
 Demonstrate understanding of work schedules, time clocks, time sheets, punctuality, & phoning in sick 	
 Follow generic work rules & safety procedures 	
 Ask for clarification & provide feedback to instructions 	
 Demonstrate appropriate communication skills in the work environment (interactions with supervisor & co-workers 	
 Read & interpret pay stub information 	
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B. Maintaining Employment

Demonstrate understanding of job tasks, policies, & standards Demonstrate understanding of pay, benefits, & payroll deductions Request schedule changes & other personal adjustments Demonstrate appropriate communication skills in the work environment (interactions with supervisors & co-workers) Identify common safety procedures appropriate to the job

Level 5 – High Intermediate

Demonstrate understanding of U.S. work ethic (appropriate behavior, attire, attitudes, & social interactions that affect job performance)
 Demonstrate basic problem-solving skills in the workplace Compare & contrast job tasks, responsibilities, & levels of training
 Demonstrate understanding of workers' rights (compensation, unionization, right to work)
 Identify OSHA safety procedures at work

Level 6 – Advanced

	Demonstrate understanding of U.S. work ethic (appropriate behavior attire, attitudes, & social interactions that affect job retention)	
	Communicate with supervisor & co-workers, orally & in writing, regarding work-related tasks & problems: write memos, report forms, etc.; give & follow instructions; ask/respond to apologies/criticism; identify problems, solutions, consequences	
	Demonstrate an understanding of work performance evaluations	
•	Demonstrate an understanding & discuss workers' rights (compensation, unionization, right to work)	
	Demonstrate an understanding of safety procedures ("Right to Know," OSHA)	
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C. Career Advancement and Accessing Technology

Level 1 – Literacy	NOTES:
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Identify job promotion requirements	
Set educational & professional goals	
 Recognize the importance of interpersonal communication skills on the job 	
 Use basic test-taking strategies (circle, bubble in, multiple choice, matching, etc.) 	
 Explore personal resources & networks that can aid in achieving goals 	
 Demonstrate English skills necessary to access applied technology by operating key technology equipment at home, school, & work 	
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Level 2 - Low Beginning

 Identify job promotion requirements 	
 Demonstrate interpersonal communication skills 	
Demonstrate patience, perseverance, & a positive attitude	
Set time frames for chosen goals	
Explore educational pathways for attaining desired goals	
 Demonstrate English skills necessary to access applied technology by operating key technology equipment at home, school, & work 	
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Level 3 – Low Intermediate

Define vocabulary for transfers, promotions, & incentives	
 Identify skills & education necessary for promotion 	
Set short-term goals that align with long-term goals	
 Identify job evaluations for promotions & retention 	
 Review necessary documentation to apply for educational admission or financial aid (with assistance) 	
 Demonstrate attire, attitudes, & interpersonal interaction for promotion 	
 Demonstrate English skills necessary to access applied technology by operating key technology equipment at home, school, & work 	
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C. Career Advancement and Accessing Technology

Explore career options through a variety of resources (GED, vocational training, community colleges, on-the-job training) Periodically evaluate goal progress Maintain a file of important work documents & evaluations for future reference Identify ways to supplement income (promotions, transfers, pay raises, job changes) Recognize the relationship between initiative & advancement Take tests of varying formats Demonstrate English skills necessary to access applied technology by operating key technology equipment at home, school, & work

Level 5 – High Intermediate

 Identify additional ways to supplement income 	
 Explore on-the-job training & continuing education 	
 Recognize the relationship between attendance, loyalty, work evaluations, & job promotion 	
Develop a list of professional & character references	
 Evaluate & adjust goals if life events dictate delays 	
 Demonstrate English skills necessary to access applied technology by operating key technology equipment at home, school, & work 	
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Level 6 - Advanced

Understand job advancement, job postings, & vacant listings	
 Update resume & locate career advancement services 	
 Write an action plan for achieving goals 	
 Request a promotion or raise & identify personal strengths & weaknesses 	
 Identify stress factors associated with new challenges 	
 Demonstrate ability to apply a variety of test-taking strategies 	
 Demonstrate English skills necessary to access applied technology by operating key technology equipment at home, school, & work 	
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IV. National Reporting System Proficiency Levels Level 1 – Beginning Literacy

I. LIFE SKILLS

A. Interpersonal Communication NOTES: • Use appropriate greetings, introductions, & farewells • Identify self & give personal information • Express orally likes, dislikes, feelings, & emotions • Use & respond to polite expressions Recognize & use culturally appropriate body language • Recognize basic colloquial expressions & idioms (Turn on the light. What's up?) B. Telephone Skills • Demonstrate basic U.S. telephone use Answer the telephone & respond, or express lack of understanding Recognize & identify orally basic telephone vocabulary Recognize basic emergency vocabulary & local 911 procedures C. Health and Nutrition State need for medical help (I'm sick. My _ hurts.) Recognize words, & identify major body parts, illnesses, & injuries • Identify local medical facilities, workers, & signs • Recognize 911 emergency number • Identify basic foods • State need for an interpreter

E. Transportation and Travel

Identify types of transportation (bus, taxi, plane, ship, car, bicycle)
Identify signs using sight words & symbols (enter, exit, push, pull)
Ask for & give simple oral directions (turn left, go straight, next to)
Identify legal & safe driving practices (seat belts, child restraint)
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F. Safety and Security

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 Identify safety procedures (biking, walking, etc.) 	
 Respond to emergency procedures (fire, tornado, medical, crime) 	
 Identify warning symbols (poison, flammable, danger, carbon dioxide, etc.) 	
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G. Consumer Education	NOTES:
 Name & state the costs of basic items (food, clothing, rent, 	
etc.)	
Recognize & orally identify basic food items	
Recognize & interpret the concept of measurements (cup,	
quart, gallon, pound, etc.)	
 Recognize & orally identify basic U.S. clothing items & sizes (S, M, L, XL) 	
 Identify types of housing & basic utilities (house, apartment, mobile home; gas, water, electricity, telephone, cable TV, etc.) 	
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H. Government and Community Resources	
 Identify basic government agencies (post office, health dept., town hall, etc.) 	
 Identify local community services (hospital, police, fire, schools, library, parks, etc.) 	
Identify basic post office procedures	
 Identify main and federal U.S. holidays & social customs related to each holiday 	
Identify the current U.S. president & vice president	
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I. Environment and the World	
Identify seasons, weather, & weather emergencies	
Locate the United States on a world map, Arkansas on a	
U.S. map, and your city on an Arkansas map	
 Identify key elements of recycling procedures 	
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J. Family and Parenting NOTES:

 Identify family members (mother, father, son, daughter, 	
brother, sister, wife, husband)	
 Recognize K-12 public school requirements (enrollment, 	
registration, immunizations, attendance, punctuality, behavior,	
assignments, testing, appropriate clothes)	
 Recognize proper care of children (food, shelter, hygiene, child 	
care, acceptable discipline, etc.)	

II. ACADEMIC SKILLS

A. Listening, Speaking, Reading, and Writing NOTES:

B. Grammar Structures NOTES:

 Use subject pronouns (I, you, he, she, it, we, they) 	
 Use common verbs (affirmative, negative, yes/no questions, & short answers in the present & present continuous tenses: be, 	
have, do, go, want, need, eat, drink, study, learn, teach, work, etc.)	
 Use adverbs (here, there, today, always, usually, never, etc.) 	
Use demonstratives (this, that, these, those)	
 Use information questions (who, what, where, when) 	
Use common & proper nouns	
 Use prepositions (in, at, from, on, for, with, of, under, next to, between, in front of, behind, etc.) 	
Use articles (a, an, the)	
 Use possessive adjectives (my, your, his, her, our, their) 	
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C. Pronunciation

Produce consonant & vowel sounds	
 Recognize, state, & link letters & sounds 	
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III. WORKPLACE DEVELOPMENT SKILLS

A. Obtaining Employment Identify entry-level jobs & workplaces Recognize procedures for applying for a job Complete a simplified job application form with assistance Respond to basic interview questions Produce required forms of identification for employment Recognize vocabulary related to job benefits B. Maintaining Employment Recognize different industries' work standards, requirements, & rules Ask for assistance & clarification on the job

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Carper Advancement and Accessing Technology

Recognize safety proceduresRead a simple work schedule

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• Recognize pay stubs & deductions

C. Career Advancement and Accessing rechnology		
 Identify job promotion requirements 		
 Set educational & professional goals 		
 Recognize the importance of interpersonal communication skills on the job 		
 Use basic test-taking strategies (circle, bubble in, multiple choice, matching, etc.) 		
 Explore personal resources & networks that can aid in achieving goals 		
 Demonstrate English skills necessary to access applied technology by operating key technology equipment at home, school, & work 		
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IV. National Reporting System Proficiency Levels Level 2 – Low Beginning

I. LIFE SKILLS

A. Interpersonal Communication Report personal information Make formal & informal greetings, introductions, & farewells Orally express likes, dislikes, feelings, & emotions

- Recognize appropriate offers & invitations (drinks, movies, gifts)
- Recognize & use culturally appropriate body language
- Recognize colloquial expressions & idioms
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B. Telephone Communication

Use appropriate telephone greetings	
Identify basic parts of a phone bill	
Use basic emergency vocabulary & local 911 procedures	
 Answer incoming calls & respond, or express lack of understanding 	
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C. Health and Nutrition

Recognize & identify basic body parts	
 Recognize basic vocabulary relating to illness & accidents 	
 Recognize basic health care vocabulary (doctor, nurse, dentist, hospital, health department, clinic, emergency room) 	
 Request a doctor's appointment & read an appointment card 	
 Identify personal hygiene products & daily grooming routines 	
 Identify basic foods, food groups, & healthy eating habits 	
Locate & read expiration dates on food items	
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D. Time and Money Understand banking in the United States Identify & use ordinal & cardinal numbers Interpret clock time Identify days, weeks, & months on a calendar Convert dates to numeric form Count, use, & exchange coins & currency Write a check, or use a debit card & record it in a checkbook

E. Transportation and Travel

 Identify transportation options, costs, schedules 	
 Use vocabulary to ask for & give simple directions orally, in 	
writing, or using a map	
 Identify traffic signs, street signs, street names, & street 	
addresses	
 Continue learning legal & safe driving practices (bad 	
weather, properly maintained vehicle, etc.)	
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F. Safety and Security

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 Demonstrate emergency procedures at home, school, & work (fire, tornado, crime, medical) 			
 Interpret product label directions, warning signs, & symbols 			
 Understand basic home & auto safety (car maintenance, home heating) 			
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G. Consumer Education	NOTES:
 Identify grocery items, costs, coupons, & discount cards 	
Identify clothing tags & care instructions	
Read & interpret sales ads & compare prices	
 Recognize & identify different types of housing & utility companies 	
 Identify different kinds of sales scams (phone, TV, Internet, stores, sales fliers, checkout counter scanning) 	
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H. Government and Community Resources

•	Locate government & community places, & understand services provided	
•	Purchase stamps; mail & address a letter & package	
•	Understand the use of a post office box	
•	Identify U.S. holidays & social customs related to each holiday	
•	Identify the current U.S. president, vice president, & governor	
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I. Environment and the World

 Describe severe weather conditions, weather sirens, & 	
emergency responses	
 Find locations on state, U.S., & world maps 	
Understand recycling procedures	
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J. Family and Parenting NOTES:

 Describe family members (mother, father, parent, son, daughter, child, children, brother, sister, sibling, husband, wife, spouse) 	
 Locate local schools & follow enrollment procedures for school-age children (registration, immunizations, attendance) 	
 Understand parental responsibilities & legally acceptable discipline (child abuse, negligence) 	
 Understand importance of communication between home & school (notices, fliers, report cards) 	
Keep records of family members' important documents	
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II. ACADEMIC SKILLS

A. Listening, Speaking, Reading, and Writing	NOTES:
 Listen & follow basic instructions/commands (come, call, listen, say it again) 	
 Repeat/give basic command/warning to another person (Shut the door. Be careful.) 	
Listen & respond to short conversations orally & in writing	
Express lack of understanding	
 Ask for help/repetition/speed of basic questions/statements (I need help; Please repeat slowly, etc.) 	
Recognize simple immediate need words/phrases	
 Demonstrate basic reading comprehension (public signs, forms, menus, etc.) 	
 Preview & make basic predictions before reading simple stories 	
 Identify main idea in short simple paragraphs 	
 Identify sequential order in predictable stories (first, second, third) 	
Read simple tables/charts	
 Read/say/copy/write/use basic learned statements & questions 	
 Recognize/use punctuation in reading/writing (comma, period, question mark, exclamation point) 	
Use bilingual and/or picture dictionary	
 Correctly spell/alphabetize simple words (2nd level – box, door, table; 3rd level – each, house, shovel; 4th level – bellow, telephone) 	
 Write upper & lower case letters, demonstrate appropriate use of capitalization (Tuesday, June, Maria, English) 	
 Write a basic description of a person, place, or thing 	
 Write a basic short sentence from dictation (2nd level – I have three cats. 3rd level – I just gave my daughter some money.) 	
Fill out simple forms/applications	
Use a model to copy/compose a basic friendly letter & address an envelope	
 Write a short narrative about simple everyday activities, etc. (introduce basic journal writing) 	

B. Grammar Structures NOTES:

Use subject pronouns (I, you, he, she, it, we, they)	
 Use common verbs (present, past, & future) & modals (can, 	
may, will, must)	
 Use adjectives (demonstrative, possessive, descriptive) 	
Use prepositions	
Use definite & indefinite articles (the, a, an)	
Use common & proper nouns (singular & plural)	
Use informative questions	
Use adverbs (yesterday, tomorrow)	
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C. Pronunciation

 Produce sounds of the alphabet 	
Articulate the sounds associated with vowels & consonants Articulate the sounds in words including silent letters.	
& ending sounds in words, including silent letters	
 Produce beginning, middle, & ending sounds in words 	
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III. WORKPLACE DEVELOPMENT SKILLS

A. Obtaining Employment NOTES:

 Identify different jobs with help-wanted ads 	
 Describe personal work experience & skills 	
Fill out job applications	
 Produce required forms of identification for employment 	
 Identify W4 forms, Social Security, & income tax deductions 	
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B. Maintaining Employment NOTES:

 Understand job employment expectations, rules, regulations, & safety 	
Respond to basic instructions & ask for clarification	
Recognize appropriate treatment of co-workers	
 Identify parts of a pay stub & deductions 	
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C. Career Advancement and Accessing Technology

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• Ider	ntify job promotion requirements
• Der	monstrate interpersonal communication skills
• Der	monstrate patience, perseverance, & a positive attitude
 Set 	time frames for chosen goals
 Exp 	plore educational pathways for attaining desired goals
tech	monstrate English skills necessary to access applied hnology by operating key technology equipment at ne, school, & work
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IV. National Reporting System Proficiency Levels Level 3 – High Beginning

I. LIFE SKILLS

A. Interpersonal Communication Identify simple written & spoken personal information Write personal information on a form Make & respond to formal & informal introductions, greetings, & polite expressions Identify family members & tell basic characteristics Use appropriate expressions to accept & decline offers Physically & verbally express feelings, emotions, likes, & dislikes Respond to & ask simple "wh" interrogatives (What is your name? Where are you from?) Follow simple directions & instructions

B. Telephone Communication

• Use simple colloquial expressions & idioms

• [eave an oral message	
• l	Inderstand basic parts of a phone bill	
• [ocate listings in yellow & white pages	
	Demonstrate ability to request operator assistance & use	
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C. Health and Nutrition

 Identify body parts & the five senses 	
 Define health care vocabulary (see above) 	
 Request a doctor's appointment; communicate symptoms & injuries 	
 Follow doctor's instructions during an exam 	
 Read & follow simple directions on medicine labels 	
 Identify & apply personal hygiene & grooming routines 	
 Identify basic foods & food groups, including nutritional information on food labels 	
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D. Time and Money	NOTES:
Plan a schedule of activities on a calendar	
Count & make change accurately	
Complete a check or money order	
 Identify common banking terms & services, & demonstrate ability to use those services 	
Describe the process for obtaining secure number codes	
Explain the use of ATM machines & number code security	
Understand credit card use & basic monthly cost for card service	
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E. Transportation and Travel	
 Understand procedures for arranging travel plans (buying tickets, making reservations, etc.) 	
 Read & understand traffic signs, street signs, street names, & street addresses 	
 Demonstrate ability to follow directions orally, in writing, or using a map, using geological & directional terms (N,S,E,W, turn left, right, 2 blocks, across from, etc.) 	
 Continue learning legal & safe driving practices (DWI consequences, moving & parking violations, passenger safety, etc.) 	
 Identify required documents related to transportation (driver's license, passport, train & bus passes, proof of insurance, vehicle tags & registration, etc.) 	
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F. Safety and Security	
 Demonstrate understanding of safety & warning signs & emergency procedures 	
 Recognize & use vocabulary relating to alarm systems (smoke detectors, house & car alarms) 	
 Describe emergency procedures at home, school, & work (fire, tornado, crime, medical) 	
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G. Consumer Education	NOTES:
Write a shopping list	
Understand concept of comparative shopping	
Ask for assistance from a store employee	
Read & order from a restaurant menu	
 Understand U.S. shopping concepts (guarantees, warranties, return policies, layaway plans, rebates, etc.) 	
Identify home maintenance & repair problems	
Understand requirements for housing assistance	
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H. Government and Community Resources	

 Locate businesses, government, & community agencies 	
Describe purchase of money orders & registered letters	
Contrast U.S. holidays with native country holidays	
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I. Environment and the World

 Describe various weather conditions & appropriate 	
preparation for weather emergencies	
 Read various temperatures & compare Fahrenheit to Celsius 	
 Give directions from one location to another on a state map 	
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J. Family and Parenting

 Describe extended family members (uncle, aunt, cousin, 	
nephew, niece, grandparents, grandchildren, in-laws)	
 Communicate orally with child's school in response to a notice; 	
attend a parent/teacher conference or parent meeting	
Explain compulsory school attendance rules	
 Locate area schools, & follow enrollment procedures & other 	
school regulations for children	
Describe proper child care & acceptable & legal discipline	
•	

II. ACADEMIC SKILLS

A. Listening, Speaking, Reading, and Writing	NOTES:
 Listen and follow simple instructions, directions, & 	
commands	
Listen & respond to basic conversations (familiar &	
unfamiliar vocabulary)	
Ask for help/repetition of question, explanation, meanings,	
or examples	
Ask simple questions (Who, what, wh's) Oiver a live of the action of the acti	
 Give simple explanations/instructions/commands/warnings to another person 	
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crain, account a percent, place, aimig, or crain	
 Read /write/use/respond to basic statements & questions Correctly spell/alphabetize words (5th level – believing, 	
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enough, photograph, strength)Use a basic English dictionary	
Identify meanings of common prefixes & suffixes Identify meanings of compound words	
 Preview & make simple predictions before reading Identify simple main ideas & supporting details 	
Recognize sequential order of events in a paragraph (first, then, finally)	
Read & interpret simple charts, graphs, maps, & diagrams	
(find the hospital on the map)	
Change basic grammar in a paragraph	
Write legibly in manuscript and/or cursive	
Rewrite a simple sentence in proper word order	
Write a brief description of a person, place, thing, or event	
Compose a simple short paragraph with correct spacing	
(develop journal writing)	
Write short note to child's teacher/boss, friendly letters;	
address envelopes	
Write simple directions	
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B. Grammar Structures NOTES:

 Use object & possessive pronouns (me, my, him, his, etc.) 	
 Use common verbs & contracted forms (present, present continuous, present perfect, past, & future) and modals (could, might, would, etc.) 	
 Use information questions (who, what, where, when, why, how) 	
 Use adjectives (demonstrative, possessive, descriptive) 	
 Use adverbs of frequency, time, & location 	
Use prepositions	
 Use count & noncount nouns (dollar, money) & possessive nouns (the cat's tail) 	
 Use sentence structures (subject, verb, object, affirmative, negative, interrogative) 	
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C. Pronunciation

 Recognize & produce consonant & vowel sounds, & recognize their dictionary symbols 	
 Produce beginning, middle, & ending sounds in words, including silent letters 	
 Produce sounds of "s" endings: s, z, iz (voiced/voiceless) 	
Produce sounds of past tense "ed" endings: t, d, id	
 Use appropriate rhythm & stress in phrases & simple sentences 	
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III. WORKPLACE DEVELOPMENT SKILLS

A. Obtaining Employment NOTES:

Recognize job titles & descriptions	
 Understand & use basic job-related vocabulary 	
 Identify educational & job experience required for work 	
 Use a variety of sources to look for job opportunities 	
Complete a job application	
Write a résumé	
Demonstrate proper behavior & image for job interviews	
Complete sample W4 form	

B. Maintaining Employment

Define & use the vocabulary for employment (salaries, hours, benefits, sick days, vacation days)
Demonstrate understanding of work schedules, time clocks, time sheets, punctuality, & phoning in sick
Follow generic work rules & safety procedures
Ask for clarification & provide feedback to instructions
Demonstrate appropriate communication skills in the work environment (interactions with supervisor & co-workers)
Read & interpret pay stub information

C. Career Advancement and Accessing Technology

Define vocabulary for transfers, promotions, & incentives
Identify skills & education necessary for promotion
Set short-term goals that align with long-term goals
Identify job evaluations for promotions & retention
Review necessary documentation to apply for educational admission or financial aid (with assistance)
Demonstrate attire, attitudes, & interpersonal interaction for promotion
Demonstrate English skills necessary to access applied technology by operating key technology equipment at home, school, & work

IV. National Reporting System Proficiency Levels Level 4 – Low Intermediate

I. LIFE SKILLS

A. Interpersonal Communication Engage in limited small talk in social & work situations Describe family members & personal relationships Verbally accept & decline offers Orally respond to acceptance & rejection Ask "wh" interrogatives Use & interpret correct nonverbal skills when communicating • • •

B. Telephone Communication

Demonstrate ability to take a simple message	
 Demonstrate ability to communicate successfully by telephone in everyday situations 	
Interpret phone bill	
 Demonstrate ability to use different types of telephones & services 	
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C. Health and Nutrition

 Describe aches, pains, illnesses, injuries, & dental problems, & follow doctor's instructions 	
 Change or cancel a doctor's appointment 	
 Complete a medical history form 	
 Read & interpret medical instructions for prescriptions & over- 	
the-counter drugs	
 Compare services provided by local health facilities (ER vs. 	
health clinic vs. doctor's office)	
 Recognize the importance of healthy eating & maintaining a 	
balanced diet and exercise program	

D. Time and Money	NOTES:
 Identify amount of change; estimate cost, payments 	
 Understand banking problems (overdrafts, insufficient funds) 	
 Identify various banking opportunities 	
Identify budget-planning strategies	
Evaluate cost of maintaining a monthly credit card balance	
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E. Transportation and Travel	
 Demonstrate ability to arrange travel plans (buying tickets, making reservations, etc.) 	
Continue learning to read & understand traffic signs, road	
signs, highway signs (do not pass, steep hill next 2 miles,	
exit signs, service signs, etc.)	
Demonstrate ability to ask & give directions to various local	
destinations – orally, in writing, or using a map – using	
geological and directional terms	
Continue learning legal & safe driving practices (headlights,	
windshield wipers, passing zones, pedestrian zones, school	
zones, etc.)	
 Identify procedures to obtain required documents related to transportation (driver's license, passport, train & bus passes, 	
proof of insurance, vehicle tags & registration, etc.)	
• proof of insurance, verifice tags a registration, etc.)	
F. Safety and Security	
Identify means of protection for self & family (alarms, sirens,	
shelters, etc.)	
 Identify & report types of crime as a witness (burglary, rape, 	
domestic violence)	
 Describe emergency procedures at home, school, & work 	
(fire, tornado, crime, medical)	
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G. Consumer Education	NOTES:
 Calculate savings when comparative shopping 	
 Calculate savings when using coupons 	
 Ask for & make a consumer complaint 	
 Fill out a store layaway plan form 	
 Report & explain the need for household repairs 	
 Interpret various types of insurance policies 	
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H. Government and Community Resources

 Locate businesses, government, & community a meet student's needs 	agencies to
 Use a variety of postal services 	
 Describe main U.S. holidays & social customs 	
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I. Environment and the World

Prepare for weather emergencies	
 Interpret maps & map keys for evacuation procedures 	
 Describe procedures for basic disposal of large items 	
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J. Family and Parenting NOTES:

 Demonstrate ability to communicate with school staff orally & in writing (re: conferences, illnesses, bus problems, etc.) 	
 Identify methods of actively participating in child's schooling (volunteering in class or school, PTA organization, parent meetings) 	
 Compare & contrast U.S. laws regarding parenting practices to laws of other countries 	

II. ACADEMIC SKILLS

A. Listening, Speaking, Reading, and Writing

 Listen & follow instructions; ask for clarification if needed 	
Listen & respond appropriately to simple conversations	
(familiar and unfamiliar vocabulary)	
 Continue conversation, using tag questions (He doesn't feel 	
well, does he?)	
 Understand formal vs. informal vocabulary usage 	
(recognize/use appropriate local slang words)	
Give clear instructions/directions/warnings to another person	
Ask for repetition/explanation/examples	
Summarize information orally/in writing	
 Preview, make predictions prior to reading 	
 Skim & scan to locate designated information 	
 Answer reading comprehension questions (who, what, 	
where, etc)	
 Identify main idea in reading selection 	
Identify order of events	
Identify cause & effect	
Write simple, compound, & complex sentences	
Write a set of directions	
 Write a short paragraph (continue basic journal writing) 	
 Proofread & edit errors in sentences/paragraphs 	
Compose a friendly letter	
Use a model to copy/compose/write a basic business letter	
Address envelope properly with return address	
Use an English dictionary effectively	
Use basic note-taking during class/study time	
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B. Grammar Structures	NOTES:
 Use adjectives (including comparatives & superlatives), 	
adverbs (including place & manner), & prepositions in	
complete sentences	
 Use verbs in the most common tenses (present, past, & 	
future; also with modals & conditionals)	
 Use prepositional phrases 	
 Recognize & write declarative, interrogative, imperative, & 	
exclamatory sentences	
 Write & identify compound & complex sentences 	
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C. Pronunciation

 Demonstrate auditory discrimination of vowels & selected suffixes (d, t, ed, s, z) 	
 Produce consonant sounds (blends, digraphs, hard & soft pairs) 	
 Use appropriate rhythm & stress in sentences 	
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III. WORKPLACE DEVELOPMENT SKILLS

A. Obtaining Employment	NOTES:
Set short- and long-term occupational goals	
 Use a variety of sources to find job opportunities (Internet, 	
newspaper, employment agencies)	
Complete a job application	
Create a professional résumé	
Respond to interview questions	
Demonstrate proper interview procedure (greeting,	
questions from employer, questions from student, closing,	
follow-up call or letter)	
 Understand W2 & W4 forms, & complete a W4 form 	
B. Maintaining Employment	
 Demonstrate understanding of job tasks, policies, & 	
standards	
 Demonstrate understanding of pay, benefits, & payroll 	
deductions	
 Request schedule changes & other personal adjustments 	
 Demonstrate appropriate communication skills in the work 	
environment (interactions with supervisors & co-workers).	
 Identify common safety procedures appropriate to the job 	
•	
C. Career Advancement and Accessing Technology	
Explore career options through a variety of resources (GED,	
vocational training, community colleges, on-the-job-training)	
Periodically evaluate goal progress	
Maintain a file of important work documents & evaluations for	
future reference	
Identify ways to supplement income (promotions, transfers,	
pay raises, job changes)	
Recognize the relationship between initiative & advancement	
Take tests of varying formats	
Demonstrate English skills necessary to access applied	

technology by operating key technology equipment at home,

school, & work

IV. National Reporting System Proficiency Levels Level 5 – High Intermediate

I. LIFE SKILLS

A. Interpersonal Communication	NOTES:
 Engage in formal & informal conversations based on everyday situations 	
Reword & paraphrase to communicate meaning	
Explain common problems & solutions	
 Ask & provide directions & instructions 	
 Ask & respond to common questions in present, past, & future tense 	
Recognize a limited amount of common idiomatic expressions	
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B. Telephone Communication

 Demonstrate ability to take an accurate phone message & respond to voicemail prompts 	
 Demonstrate ability to give & request information clearly by telephone 	
 Locate a variety of resources in telephone directories (maps, government agencies, coupons) 	
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C. Health and Nutrition

 Communicate effectively, using vocabulary related to doctors, body parts, illnesses, injuries, treatments, & medications 	
Follow emergency procedures, & complete medical forms & accident reports	
Recognize & apply practices relating to personal hygiene	
Recognize requirements for immunizations	
Fill out a simple insurance form (with assistance)	
 Read & interpret nutritional information on food labels & plan a balanced diet 	

Level 5 – High Intermediate

D. Time and Money	NOTES:
 Understand banking systems & terms (loans, interest rates, 	
investments, mortgages)	
 Identify budget planning strategies 	
Demonstrate comprehension of time zones	
 Understand hidden cost associated with credit cards (yearly 	
fees, minimum charges, late charges, cash advances,	
balance transfers, & other associated costs)	
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E. Transportation and Travel	ı
 Discuss transportation & travel competencies from previous levels 	
 Compare & contrast options for transportation or travel (costs, time, comfort level, etc.) 	
Discuss responsibilities related to driving, transportation, & travel (with emphasis on local laws & customs)	
 Demonstrate appropriate response when stopped by law enforcement officers 	
 Demonstrate ability to describe a transportation/travel problem or request service (emergency roadside assistance, auto accident, vehicle theft, lost directions, lost or stolen documents, tickets, etc.) 	
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F. Safety and Security	
Report health & safety issues	

Identify & report types of crimes as a witness or victimWrite a plan of action for emergency situations at home

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Level 5 – High Intermediate

G. Consumer Education	NOTES:
Use classified ads to locate various types of housing	
Read & understand rental agreements & housing contracts (with assistance)	
Compare & contrast ads, labels, & charts for specific goods	
Compare & contrast various types of insurance policies (with assistance)	
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H. Government and Community Resources	
Locate & access community services & organizations	
Describe main U.S. holidays & social customs	
Understand trial by jury & other elements of court	
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I. Environment and the World	
 Environment and the World Describe the purpose of the Emergency Broadcast System 	
Describe the purpose of the Emergency Broadcast System	
 Describe the purpose of the Emergency Broadcast System Describe maps & map keys for evacuation procedures 	
Describe the purpose of the Emergency Broadcast System Describe maps & map keys for evacuation procedures Describe recycling regulations & illegal dumping	
Describe the purpose of the Emergency Broadcast System Describe maps & map keys for evacuation procedures Describe recycling regulations & illegal dumping J. Family and Parenting	
Describe the purpose of the Emergency Broadcast System Describe maps & map keys for evacuation procedures Describe recycling regulations & illegal dumping J. Family and Parenting Demonstrate ability to communicate with school staff orally &	
Describe the purpose of the Emergency Broadcast System Describe maps & map keys for evacuation procedures Describe recycling regulations & illegal dumping J. Family and Parenting Demonstrate ability to communicate with school staff orally & in writing (re: conferences, illnesses, bus problems, etc.)	
Describe the purpose of the Emergency Broadcast System Describe maps & map keys for evacuation procedures Describe recycling regulations & illegal dumping J. Family and Parenting Demonstrate ability to communicate with school staff orally & in writing (re: conferences, illnesses, bus problems, etc.) Demonstrate knowledge of U.S. educational system	
Describe the purpose of the Emergency Broadcast System Describe maps & map keys for evacuation procedures Describe recycling regulations & illegal dumping J. Family and Parenting Demonstrate ability to communicate with school staff orally & in writing (re: conferences, illnesses, bus problems, etc.) Demonstrate knowledge of U.S. educational system (elementary, secondary, postsecondary, adult, continuing ed)	
 Describe the purpose of the Emergency Broadcast System Describe maps & map keys for evacuation procedures Describe recycling regulations & illegal dumping Demonstrate ability to communicate with school staff orally & in writing (re: conferences, illnesses, bus problems, etc.) Demonstrate knowledge of U.S. educational system (elementary, secondary, postsecondary, adult, continuing ed) Identify means to access educational opportunities for children 	
Describe the purpose of the Emergency Broadcast System Describe maps & map keys for evacuation procedures Describe recycling regulations & illegal dumping J. Family and Parenting Demonstrate ability to communicate with school staff orally & in writing (re: conferences, illnesses, bus problems, etc.) Demonstrate knowledge of U.S. educational system (elementary, secondary, postsecondary, adult, continuing ed)	
 Describe the purpose of the Emergency Broadcast System Describe maps & map keys for evacuation procedures Describe recycling regulations & illegal dumping Demonstrate ability to communicate with school staff orally & in writing (re: conferences, illnesses, bus problems, etc.) Demonstrate knowledge of U.S. educational system (elementary, secondary, postsecondary, adult, continuing ed) Identify means to access educational opportunities for children & self (special programs, scholarships, extracurricular 	

Level 5 - High Intermediate

II. ACADEMIC SKILLS

A. Listening, Speaking, Reading, and Writing

• Listen & follow directions

• Use a dictionary effectively

•

• Use simple note-taking strategies

• Self-correct/edit personal writings

Write complex & compound sentencesWrite paragraphs (expand journal writing)

• Compose a simple business letter (file a complaint)

Ask for clarification	
 Give commands/directions/instructions/warnings to another 	
person	
 Paraphrase words or ideas in conversations 	
 Use appropriate formal & informal vocabulary, idiomatic expressions 	
 Respond to interviews & presentations 	
 Review/make predictions prior to reading selections 	
 Identify main idea in reading passages 	
Use new vocabulary by context	
Identify sequence of events	
Distinguish fact from opinion	
Skim & scan to locate needed information	
 Interpret diagrams, tables, graphs, & schedules 	
Use textbooks effectively	

NOTES:

Level 5 - High Intermediate

B. Grammar Structures	NOTES:
 Use verbs (including continuous & perfect tenses, gerunds, participles, & infinitives) 	
 Identify parts of speech, & use in sentences the different types of nouns, verbs, pronouns, adjectives, adverbs, & prepositions 	
Write compound sentences & some complex sentences in active & passive voice	
Write sentences with clauses & phrases	

C. Pronunciation

 Produce stress & intonation in phrases & sentences 	
 Produce consonant blends, diphthongs, &d digraphs 	
Produce voiced & voiceless sounds	
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III. WORKPLACE DEVELOPMENT SKILLS

Level 5 – High Intermediate

B. Maintaining Employment NOTES:

 Demonstrate understanding of U.S. work ethic (appropriate behavior, attire, attitudes, & social interactions that affect job performance) 	
 Demonstrate basic problem-solving skills in the workplace- 	
 Compare & contrast job tasks, responsibilities, & levels of training 	
 Demonstrate understanding of workers' rights (compensation, unionization, right to work) 	
Identify OSHA safety procedures at work	
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C. Career Advancement and Accessing Technology

<u>U</u>	
 Identify additional ways to supplement income 	
Explore on-the-job training & continuing education	
 Recognize the relationship between attendance, loyalty, work evaluations, & job promotion 	
Develop a list of professional & character references	
Evaluate & adjust goals if life events dictate delays	
 Demonstrate English skills necessary to access applied technology by operating key technology equipment at home, school, & work 	
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IV. National Reporting System Proficiency Levels Level 6 – Advanced

I. LIFE SKILLS

A. Interpersonal Communication	NOTES:
 Understand & participate in face-to-face conversations on 	
everyday subjects	
 Use appropriate language for social, academic, & life situations 	
 Identify bias, prejudice, or propaganda in oral messages & print material 	
Recognize & use a limited amount of common idiomatic expressions	
Appropriately defend point of view or opinion in a discussion	
Summarize ideas to communicate meaning	
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B. Telephone Communication	
Respond appropriately to automated phone systems	
 Take accurate written notes & give verbal reports from 	
recorded messages	
Demonstrate ability to ask the phone company a question	
about a phone bill	
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C. Health and Nutrition	
 Communicate effectively (orally & in writing) problems related 	
to nutrition & substance abuse, & identify where treatment	
can be obtained	
 Ask for & give advice related to nutrition & good health habits 	
 Recognize & apply practices relating to personal hygiene 	
Fill out a simple insurance form without assistance	
 List local resources available for improving health & fitness 	
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D. Time and Money	NOTES:
Reconcile a bank statement	
Use banking terms & services	
Develop a monthly budget	
Read, understand, & reconcile credit card statements	
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E. Transportation and Travel	
 Demonstrate ability to plan a trip or arrange transportation (determining costs, schedules, what to pack, other considerations) 	
 Discuss common scenarios & appropriate responses when stopped by law enforcement officers 	
 Discuss common transportation/travel problems & possible measures to combat or prevent them 	
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F. Safety and Security	
 Demonstrate an understanding of the responsibilities of owning a gun 	
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G. Consumer Education	NOTES:
 Identify ways to economize in the household 	
 Write a letter to the landlord explaining the need for repairs 	
 Write a letter to Better Business Bureau to file a consumer complaint 	
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H. Government and Community Resources NOTES:

 Request & respond to business & government information 	
 Describe main U.S. holidays & social customs 	
 Understand U.S. system of government (3 branches, etc.) 	
 Understand trial by jury & other elements of judicial system 	
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I. Environment and the World

Describe evacuation procedures & agencies available to help	
in weather emergencies	
Compare & contrast environmental issues	
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J. Family and Parenting

 Demonstrate ability to communicate with school staff in writing (conferences, illness, bus problems) 	
 Demonstrate knowledge of U.S. educational system (elementary, secondary, postsecondary, adult, continuing ed) 	
 Identify means to access educational opportunities for children & self (special programs, scholarships, extracurricular activities) 	
 Develop awareness of acceptable/unacceptable parenting & disciplinary practices 	
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II. ACADEMIC SKILLS

A. Listening, Speaking, Reading, and Writing	NOTES:
 Use responsive listening, paraphrasing, & summarizing 	
during conversations	
 Comprehend lectures & tests 	
 Clarify meaning by asking relevant questions 	
 Recognize & use idioms appropriately 	
 Preview/make predictions prior to reading selections 	
 Recognize/restate sequence of events 	
 Distinguish fact from opinion; make inferences 	
 Preview, skim, & scan text 	
Summarize a reading passage	
 Identify diagrams, tables, graphs, & schedules 	
Use dictionary & thesaurus effectively	
Use textbooks effectively	
 Correctly spell words (8th level – commercially, environmental, 	
psychology)	
 Demonstrate note-taking strategies 	
 Use pre-writing strategies (brainstorming, outlining, etc.) 	
 Write two or more paragraphs that are focused & organized 	
 Draft & revise a composition (introduction, body, conclusion) 	
 Edit documents for spelling, punctuation, & grammar 	
 Write for a purpose (business, memos, letters, reports) 	
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B. Grammar Structures NOTES:

 Use verbs in a variety of tenses & forms 	
 Identify all parts of speech & be able to use them in sentences 	
 Write compound & complex sentences in active & passive voice 	
 Write sentences with clauses, phrases, direct & indirect speech 	
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C. Pronunciation

Produce stress & intonation in phrases & sentences	
 Reproduce consonant blends, diphthongs, & digraphs 	
Produce voiced & voiceless sounds	
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III. WORKPLACE DEVELOPMENT SKILLS

A. Obtaining Employment NOTES:

Set long-term goals * plan a career	
 Develop a portfolio that may include résumé, cover letter, 	
professional recognitions, awards, certificates, etc.	
 Understand & respond to want ads, job announcements, 	
employment agency ads	
 Present a positive image (dress, grooming, body language), 	
ask & answer a variety of questions in a job interview	
simulation, & respond with a follow-up call or letter	
 Demonstrate understanding of job specifications, policies, 	
standards, & benefits, & complete IRS forms	

III. WORKPLACE DEVELOPMENT SKILLS

B. Maintaining Employment

NOTES: Demonstrate understanding of U.S. work ethic (appropriate behavior, attire, attitudes, & social interactions that affect job retention) Communicate with supervisor & co-workers, orally & in writing, regarding work-related tasks & problems: write memos, report forms, etc.; give & follow instructions; ask/respond to apologies/criticism; identify problems, solutions, consequences Demonstrate an understanding of work performance evaluations • Demonstrate an understanding & discuss workers' rights (compensation, unionization, right to work) Demonstrate an understanding of safety procedures ("Right to Know", OSHA)

C. Career Advancement and Accessing Technology

 Understand job advancement, job postings, & vacant listings 	
 Update resume & locate career advancement services 	
 Write an action plan for achieving goals 	
 Request a promotion or raise & identify personal strengths & weaknesses 	
 Identify stress factors associated with new challenges 	
 Demonstrate ability to apply a variety of test-taking strategies 	
 Demonstrate English skills necessary to access applied technology by operating key technology equipment at home, school, & work 	
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Appendix A: NRS Educational Functioning Levels for ESL – Effective July 1, 2006

Literacy Level

Beginning ESL Literacy

Test benchmark: (SPL 0-1)

Oral BEST: 0-15

BEST Plus: 400 & below

Literacy BEST: 0-7
CASAS scale scores

Reading: 180 & below

Listening: 180 & below

Speaking & Listening

Individual cannot speak or understand English or understands only isolated words or very simple learned phrases.

Basic Reading & Writing

Individual has no or minimal reading or writing skills in any language. May be able to recognize and copy letters, numbers, & a few words (e.g., own name). May have little or no comprehension of how print corresponds to spoken language. May have difficulty using a writing instrument.

Functional & Workplace Skills

Individual functions minimally or not at all in English & can communicate only through gestures or a few isolated words. May recognize only common words, signs, or symbols (e.g., name, stop sign, product logos). Can handle only very routine entry-level jobs that do not require oral or written communication in English. May have no knowledge or use of computers.

Low Beginning ESL

Test benchmark:

(SPL 2)

Oral BEST: 16-28

BEST Plus: 401-417

Literacy BEST: 8-35

CASAS scale scores

Reading: 181-190

Listening: 181-190

Writing: 136-145

Individual can understand basic greetings, simple phrases, & commands. Can understand simple questions related to personal information, spoken slowly & with repetition.
Understands a limited number of words related to immediate needs and can respond with simple learned phrases to some common questions related to routine survival situations.
Speaks slowly & with difficulty. Demonstrates little or no control over grammar.

Individual can read numbers and letters & some common sight words. May be able to sound out simple words. Can read & write some familiar words & phrases, but has a limited understanding of connected prose in English. Can write basic personal information (e.g., name, address, telephone number), & can complete simple forms that elicit this information.

Individual functions with difficulty in social situations & in situations related to immediate needs. Can provide limited personal information on simple forms, & can read very simple common forms of print found in the home & environment, such as product names. Can handle routine entrylevel jobs that require very simple written or oral English communication & in which job tasks can be demonstrated. May have limited knowledge & experience with computers.

Literacy Level

Speaking & Listening

Basic Reading & Writing Functional & Workplace Skills

High Beginning ESL

Test benchmark:

(SPL 3)

Oral BEST: 29-41 BEST Plus: 418-438

Literacy BEST: 36-46

CASAS scale scores:

Reading: 191-200 Listening: 191-200

Writing: 146-200

Individual can understand common words, simple phrases, & sentences containing familiar vocabulary, spoken slowly with some repetition. Can respond to simple questions about personal everyday activities, & can express immediate needs, using simple learned phrases or short sentences. Shows limited control of grammar.

Individual can read most sight words & many other common words. Can read familiar phrases & simple sentences, but has a limited understanding of connected prose & may need frequent rereading. Can write some simple sentences with limited vocabulary. Meaning may be unclear. Writing shows very little control of basic grammar, capitalization, & punctuation, & has many spelling errors.

Individual can function in some situations related to immediate needs & in familiar social situations. Can provide basic personal information on simple forms & recognizes simple common forms of print found in the home, workplace, & community. Can handle routine entry-level jobs requiring basic written or oral English communication & in which job tasks can be demonstrated. May have limited knowledge or experience using

computers.

Low Intermediate ESL

Test benchmark:

(SPL 4)

Oral BEST: 42-50

BEST Plus: 439-472

Literacy BEST: 47-53

CASAS scale scores

Reading: 201-210

Listening: 201-210

Writing: 201-225

Individual expresses basic survival needs & participates in some routine social conversations, although with some difficulty. Understands simple learned phrases easily & some new phrases containing familiar vocabulary spoken slowly with repetition. Asks & responds to questions in familiar contexts. Has some control of basic grammar.

Individual can read simple material on familiar subjects & comprehend simple & compound sentences in single or linked paragraphs containing familiar vocabulary. Can write simple notes & messages on familiar situations, but may lack variety in sentence structure, clarity, & focus of writing. Shows some control of basic grammar (e.g., present & past tense) & spelling. Uses some punctuation consistently (e.g., periods, commas, question marks, capitalization, etc.)

Individual can interpret simple directions, schedules, signs, maps, etc. Completes simple forms but needs support on some documents that are not simplified. Can handle routine entry-level jobs that involve some written or oral English communication but in which job tasks can be clarified orally or through demonstration. May be able to use simple computer programs, & can perform a sequence of routine tasks given directions (e.g., fax machine, computer).

Literacy Level

Speaking & Listening

Basic Reading & Writing Functional & Workplace Skills

High Intermediate ESL

Test benchmark:

Oral BEST: 51-57 (SPL 5)

BEST Plus: 473-506 (SPL 5)

Literacy BEST: 53-65 (SPL 5-6)

CASAS scale scores

Reading: 211-220 Listening: 211-220 Writing: 226-242 Individual participates in conversation in familiar social situations. Communicates basic needs with some help & clarification. Understands learned phrases & new phrases containing familiar vocabulary. Attempts to use new language, but may be hesitant & rely on descriptions & concrete terms. May have inconsistent control of more complex grammar.

Individual can read text on familiar subjects that have a simple & clear underlying structure (e.g., clear main idea, logical order). Can use word analysis skills & context clues to determine meaning with texts on familiar subjects. Can write simple paragraphs with main idea & supporting details on familiar topics (e.g., daily activities, personal issues) by recombining learned vocabulary & structures. Can self- & peer-edit for spelling, grammar, & punctuation errors.

Individual can meet basic survival & social demands & can follow some simple oral & written instructions. Has some ability to communicate on the telephone on familiar subjects. Can write messages & notes related to basic needs, & complete basic medical forms & job applications. Can handle jobs that involve basic oral instructions & written communication in tasks that can be clarified orally. Can work with or learn basic computer software, such as word processing, & can follow simple instructions for using technology.

Advanced ESL

Test benchmark:

Oral BEST: 58-64 (SPL 6)

BEST Plus: 507-540 (SPL 6)

Literacy BEST: 66-75 (SPL 7)

CASAS scale scores

Reading: 221-235 Listening: 221-235 Writing: 243-260

Individual can understand & communicate in a variety of contexts related to daily life & work. Can understand & participate in conversation on a variety of everyday subjects. including some unfamiliar vocabulary, but may need repetition or rewording. Can clarify own or others' meaning by rewording. Can understand the main points of simple discussions & informational communication in familiar contexts. Shows some ability to go beyond learned patterns & construct new sentences. Shows control of basic grammar but has difficulty using more complex structures. Has some basic fluency of speech.

Individual can read moderately complex text related to life roles & descriptions & narratives from authentic materials on familiar subjects. Uses context & word analysis skills to understand vocabulary, & uses multiple strategies to understand unfamiliar texts. Can make inferences, predictions, & compare & contrast information in familiar texts. Can write multiparagraph text (e.g., organizes & develops ideas with clear introduction, body, & conclusion), using some complex grammar & a variety of sentence structures. Makes some grammar & spelling errors. Uses a range of vocabulary.

Individual can function independently to meet most survival needs & to use English in routine social & work situations. Can communicate on the telephone on familiar subjects. Understands radio & television on familiar topics. Can interpret routine charts, tables, & graphs, & can complete forms & handle work demands that require non-technical oral &d written instructions & routine interaction with the public. Can use common software, learn new basic applications, & select the correct basic technology in familiar situations.

Exit Criteria for ESL:

Oral BEST: 65 & above

(SPL 7)

BEST Plus: 541 & above

(SPL 7)

Literacy BEST: 76 &

above

CASAS scale scores

Reading: 236 & above

Listening: 236 & above

Writing: 261 & above

Appendix B: Metacognitive & Cognitive Learning Strategies

Metacognitive strategies involve planning, self-monitoring, and self-evaluating learning.

Metacognitive strategies generally occur before or after cognitive strategies are implemented.

Beginning Levels:

- Learners should realize the connection between *metacognitive & cognitive strategies* and the difference between the two concepts.
 - Learners will plan for successful language learning by incorporating cognitive strategies, such as allowing more time for attending class or for reviewing class content and materials; by incorporating note-taking as a strategy for learning; and by creating a word bank in a readily available study resource.
 - o Learners will monitor their learning by checking their understanding of what they read or hear.
 - Learners will evaluate their learning by creating measures for success, such as using new language in sentences
 or in fundamental oral communication and identifying primary ideas in oral or written language activities.

Intermediate Levels:

- Learners will focus on including more *metacognitive & cognitive strategies* in language learning.
 - When planning, learners will expand their connection to language learning to include media of various sorts, such as listening/watching target language programs on radio or television with close-captioning; listening to audio books; reading magazines, books, and newspapers.
 - Learners will increase monitoring of their learning by expanding the forums in which they use language for authentic purposes.
 - o Learners will evaluate their learning by gauging comprehension when using language in authentic situations.

Advanced Levels:

- Learners will habitually embrace *metacognitive & cognitive strategies* in language learning and will ask themselves questions, such as
 - o How much time and what resources do I need to learn?
 - o Do I understand the language with which I am associated and why or why not?
 - o How can I measure my success at language acquisition?